

## PROFILE

Hi, I am a seasoned DevOps Engineer certified in Kubernetes and OpenStack. Throughout 8+ years working in multiple industries, I have helped my clients achieve the following:

- 75% reduction in lead time for changes (the length of time between when a code change is committed to the trunk branch and when it is in a deployable state)
- 70% reduction in change failure rate (the percentage of code changes that require hot fixes or other remediation after production)
- 80% increase in deployment frequency (how often new code is deployed into production)
- 70% reduction in mean time to recovery (how long it takes to recover from a partial service interruption or total failure)

## EMPLOYMENT HISTORY

### DevOps Engineer, Bao Viet Holdings [<https://www.baoviet.com.vn>], Hanoi

SEPTEMBER 2020 – PRESENT

- Optimize system, operate and monitor application using ELK and Grafana
- Moving monolithic applications to microservices running on Kubernetes
- Research and develop tools to deploy applications on private cloud OpenStack like Ansible and AWS CloudFormation
- Deploy and manage applications automatically using Jenkins, gitlab, helm...
- Securely deploy Kubernetes Clusters on private cloud servers
- Moving applications from private cloud to public cloud like AWS
- Research and deploy OpenStack systems for private cloud with IAAS, DBAAS, and SAAS

### DevOps Engineer, AWING Vietnam [<http://awing.vn>], Hanoi

SEPTEMBER 2017 – AUGUST 2020

- Lead the company's system and network team
- Set up, operate, and monitoring internal systems including email server, databases (mysql, mongodb) and timescale with high availability and zero downtime
- Manage, improve, and monitor infrastructure of Vincom system wifi marketing and private cloud server
- Design, setup, operate and monitor AWING's private Kubernetes system
- Use Jenkins to implement CI/CD for Kubernetes system
- Build ELK, Prometheus, and Grafana to monitor systems
- Build and deploy Docker containers to Kubernetes system, improving developer workflow, increasing scalability, and optimizing speed with shell scripts and Python

### Network Engineer, Tech Horizon [<https://techhorizonvn.com/en>], Hanoi

SEPTEMBER 2015 – JUNE 2017

- Design and deploy system networks and security for partners
- Support customers for incidents in Firewall, FortiMail, FortiWeb, FortiAdcof, and Fortinet
- Create system servers in VmWare running HA

## CERTIFICATIONS

### **COA: Certified OpenStack Administrator**

OCTOBER 2022 – OCTOBER 2025

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### **CKA: Certified Kubernetes Administrator**

DECEMBER 2021 – DECEMBER 2024

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### **CKAD: Certified Kubernetes Application Developer**

OCTOBER 2021 – OCTOBER 2024

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### **CKS: Certified Kubernetes Security Specialist**

APRIL 2021 – APRIL 2023

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## LINKS

[Upwork Profile](#)

## EDUCATION

### **Bachelor's Degree in Electronics and Telecommunication , Ha Noi University Of Science And Technology**

OCTOBER 2009 – MAY 2015