NGAN NGUYEN

QA & QC Engineer
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PROFILE

- As shown by my ISTQB certifications, I am deeply experienced in managing all the testing activities across the software development lifecycle. From designing a suitable test approach for the project to building a test team or testing competencies to complete the necessary testing, I can do it all!
- I am well-versed in both manual and automated testing. Whether you need someone to handle complex and nuanced test cases or simple and more repetitive test, I've got you covered.
- Things get even better: I am proficient in Jira and Atlassian Certified. This means I can leverage Jira to capture bugs and communicate with the development team or stakeholders with ease.

EMPLOYMENT HISTORY

QC Engineer, Tiki Corporation [tiki.vn]

MAY 2021 — PRESENT

- Working on Retail IQ team, doing testing and validating the key features of the Supplier Portal tool
- Collaborating with the Product Owner and Developer to define acceptance criteria
- Designing test cases and executing manual testing
- Implementing automated API testing by Typescript
- Analyzing and prioritizing scope for test automation considering business needs, customer risks and efficiency improvement
- Integrating automated test suite into CI/CD pipeline
- Providing efficient test coverage for web and mobile applications with Selenium/Appium WebDriver
- Working in a DevOps environment for continuous testing

QC Engineer, Amaris Consulting [amaris.com]

MAY 2020 — APRIL 2021

- Working onsite for Prudential
- Conducted manual testing for web application
- Conducted automated testing for Android application with Katalon
- Conducted automated testing for mobile application with Appium, TestNG
- Conducted automated testing for API with Karate, Junit
- Designed performance test cases with Jmeter
- Designed automated API test with Rest Assured

QA Engineer, STYL Solutions

JULY 2018 — MARCH 2020

- Designed test plans and test cases
- Conducted manual testing for mobile application, web application, Reader and Terminal
- Created test scripts automation with Cucumber and Selenium with Python language for web application
- Researched new testing frameworks and tools
- ConductedPentest with Qualys Scanning

EDUCATION

Bachelor of Engineering, University of Information Technology, Vietnam National University
SEPTEMBER 2014 — JANUARY 2019

Major: Software Engineering

LINKS

Upwork Profile

SKILLS

Meticulous attention to detail

Effective and clear communication

Designing efficient test plans

Reporting tools: Allure, Extent Report

Strong time management

API testing tools: Postman/Swagger, JMeter, REST API, Rest assured

Web testing tools and framework: WebDriverIO, Cucumber, Selenium WebDriver, Selenium Grid

Version control: Git, GitHub, Sourcetree

Language: JavaScript, Java

CI tool: Jenkins, CircleCI

CERTIFICATIONS

ISTQB - Certified Tester, Advanced Level Test Manager
AUGUST 2022

View Badge

ISTQB - Certified Tester, Foundation Level Agile Tester
DECEMBER 2021

View Badge

ISTQB - Certified Tester, Foundation Level
NOVEMBER 2021

View Badge

Atlassian Certified in Managing Jira Projects for Data Center
APRIL 2022 — APRIL 2024

View Badge

Atlassian Certified in Managing Jira Projects for Cloud
APRIL 2022 — APRIL 2024

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